



## Truth-in-Savings Account Disclosure

Except as specifically described, the following disclosures apply to all share types.

1. **Rate Information.** The Dividend Rate and Annual Percentage Yield on your accounts, as of the last Dividend Declaration Date are set forth in the "share rates" section. The Annual Percentage Yield is a percentage rate that reflects the total amount of dividends to be paid on an account based on the Dividend Rate and frequency of compounding for a 365-day period. The Dividend Rate and Annual Percentage Yield may change at any time as determined by the Credit Union's Board of Directors.
2. **Nature of Dividends.** Dividends are paid from current income and available earnings after required transfers to reserves at the end of a dividend period.
3. **Compounding and Crediting.** Dividends will be compounded and credited as set forth in the "share rates" section. The Dividend Period for each account is set forth in the "share rates" section. The Dividend Period begins on the first calendar day of each month and ends on the last calendar day of each month.
4. **Accrual of Dividends.** Dividends will begin to accrue on cash and non-cash deposits (e.g. checks) on the business day you make the deposit to your account. If you close your account before accrued dividends are credited, accrued dividends will not be paid, except for certificate accounts.
5. **Balance Information.** The minimum balance required to open each account is set forth in the "share rates" section. Dividends and minimum balances are calculated by the Average Daily Balance method. The Average Daily Balance method is determined by adding the full amount of principal in the account for each day of the period and dividing that figure by the number of days in that period.
6. **Account Limitations.** Limitations for each account are set forth in the "share rates" section. For a Share Account or High Yield Account in which transfer limitations apply, no more than six (6) preauthorized, automatic, telephone transfers or transfers made by check, draft, or debit card may be made from these accounts to another of yours or to those of a third party in any month. If you exceed these limitations, your account may be subject to a fee or may be closed.
7. **Certificate Accounts.**
  - a. **Transaction Limitations.** After your account is opened, you may not add funds to your account, but you may make withdrawals of dividends from your account in any amount as indicated above.
  - b. **Maturity.** Your account will mature on the maturity date set forth on your Certificate or Maturity Notice. The Credit Union will give the owner at least 30 days notice prior to maturity.
  - c. **Early Withdrawal Penalty.** We may impose a substantial penalty if you withdraw any of the principal before the maturity date, or the renewal date, if this is a renewal account.
  - d. **Amount of Penalty.** For Share Certificate accounts, the amount of the early withdrawal penalty is: 90 day penalty for terms up to 6 months; 180 day penalty for terms from 7–35 months; and 365 day penalty for terms of 36 months or more whether earned or not.
  - e. **How the Penalty Works.** The penalty is calculated as a forfeiture of part of the dividends that have been or would have been earned on the account. It applies whether or not the dividends have been earned. In other words, if the account has not yet earned enough dividends or if the dividend has already been paid, the penalty will be deducted from the principal.
  - f. **Exception to Early Withdrawal Penalties.** At our option, we may pay the account before maturity without imposing an early withdrawal penalty under the following circumstances:
    - When an account owner dies or is determined legally incompetent by a court or other body of competent jurisdiction
    - Where the account is an Individual Retirement Account (IRA) and any portion is paid within 7 days after establishment; or where the account is a Keogh Plan (Keogh) provided that the depositor forfeits an amount at least equal to the simple dividends earned in the amount withdrawn; or whether the account is an IRA or Keogh and the owner attains age 59½ or becomes disabled and has elected periodic payments.
  - g. **Renewal Policy.** Your account is an automatically renewable account unless otherwise noted.
  - h. **Nontransferable/Nonnegotiable.** Your account is nontransferable and nonnegotiable. The funds in your account may not be pledged to secure an obligation of owner, except obligations with the Credit Union.
8. **Complaint Resolution Procedure.** If you have a dispute with Connected Credit Union regarding your account(s), you may contact us at 207-623-3857 and attempt to resolve the problem directly. If we fail to resolve the problem, communicate the problem and the resolution you are seeking to Maine Bureau of Financial Institutions, Consumer Outreach Program, 36 State House Station, Augusta, ME 04333-0036.

To file a complaint electronically, you may contact the Maine Bureau of Financial Institutions at the following Internet address:  
<http://www.maine.gov/pfr/financialinstitutions/complaint.htm>

The Maine Bureau of Financial Institutions will acknowledge receipt of your complaint promptly and investigate your claim. You will be informed of the results of the investigation. When your complaint involves a federally-chartered credit union, the Maine Bureau of Financial Institutions will refer it to the appropriate federal supervisory agency and inform you to whom it has been referred.

If you have any questions or require current rate and fee information on your accounts, please call Connected Credit Union at 207-623-3857. Fees or other conditions may reduce your earnings.