53rd Annual Meeting March 2

The 53rd Annual Meeting of Connected Credit Union will be held at 5:00 p.m. on Monday, March 2, 2020, at Le Club Calumet, 334 West River Road, Augusta. There will be a business meeting followed by a light dinner and door prizes. All members and guests are invited to attend the meeting of the Credit Union shareholders. There are 2 seats up for election on our Board of Directors. The Nominating Committee chaired by Miles Whitlock has convened and is placing the following 2 incumbents in nomination, each for a 3 year term: Karen Harrington and Dennis Scates.

As a credit union member/owner, you have the right to participate in the democratic process by electing a member in good standing to serve as a volunteer director. Any member/owner can be nominated to the Board of Directors by filing a "Petition to Nominate." Contact the Credit Union office for details. We look forward to seeing you on March 2 for what should be an informative and fun filled dinner meeting.



Our Team is Growing!

We are pleased to welcome our newest Member Service Representative **Lorelei Tyce** to our Connected Credit Union team! Lorelei has most recently held an Assistant Manager position in retail sales. She is currently a sophomore at UMA in the Business Administration/ Financial Management Program. Please give her a warm welcome when you see her on our Teller line!



Partnership News

Subject to member and regulatory approval, the Boards of Directors from both Winslow Community Federal Credit Union (WCFCU) and Connected Credit Union (CCU) agreed to eagerly support a merger of these two strong cooperative entities for the many benefits this partnership would bring to the combined memberships. "By combining our resources, this partnership positions us for continued growth and building financial security for the members we serve. Combining two strong credit unions that share a common culture, like services, a focus on building member relationships, and the potential that affords for our members and staff, is what makes this so exciting. Our ability to adapt and change has brought us to this point. We're thrilled to join

forces with Winslow Community and build on the traditions of 113 years of combined



service excellence. I commend the Boards of our respective credit unions for their strategic vision in supporting this partnership and what it will mean for future generations of members," said Richard Lachance, CEO of Connected Credit Union.

For additional details, refer to our *Frequently Asked Questions* available at each credit union's website:

www.connectedcreditunion.org and www.wcfcu.com.





connected creditunion.org

Main Office

85 Civic Center Drive · P.O. Box 1096 Augusta, ME 04332-1096 207.623.3857 · Fax: 207.622.7258 Toll-Free 1.800,464,3773

Hours: Monday-Friday

Drive-Up Hours: Monday-Friday 8:00 A.M.- 4:30 P.M.

CATC Branch

40 Pierce Drive Augusta, ME 04330 Phone: 207.430.0788 Fax: 207.623.9473

Hours: Monday-Friday 10:00 а.м. – 2:30 р.м. School days only

Credit Union Holidays

We will be closed on: Patriots' Day Memorial Day Independence Day Labor Day Indigenous Peoples' Day Veterans Day Thanksgiving Christmas Eve Closing at noon Christmas Day New Year's Eve Closing at 2:00 р.м.

Connected Credit Union's privacy notice can be found on our website at connectedcreditunion.org







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Say Hello to Voice Bill Pay!

If you have Amazon Echo or Dot, you already know Alexa. Our iPay QuickPay for Alexa is a new way to pay your bills! It's always safe and secure. Simply link your online bill pay accounts, choose your unique PIN for added security and you're ready to begin. Visit our website for a quick tutorial.

Inactive/Dormant Accounts

Any share accounts having less than a \$50.00 balance that has had "no activity" for 2 years is subject to a \$15.00 annual fee. If the fee causes the account to fall below the minimum balance required, the account will be closed. Notification will be mailed to closed accounts.

Pay Bills Securely!

Track, pay and manage your bills 24/7 with Bill Pay

Abandoned Accounts

Accounts with no member-initiated activity for 3 years are considered abandoned by the state. If you have not made a deposit to your account recently, please do so to prevent your account from being considered abandoned. If your account becomes abandoned, we are required by law to turn the funds over the State of Maine. Notification will be mailed to affected accounts prior to funds being turned over to the state.

It's Tax Season

It's that time of year again, tax season! Are you considering an electronic deposit to your checking account this tax season? To prevent any delay in receiving your refund, be sure you are using all of the information provided on the bottom of your check or deposit ticket. This information is required whenever you are considering electronic debit or credit.



2020 is a Fresh New Start!

It's a new year which means it's time to update your information with us. Your email address, cell phone and mailing address are things that should be updated annually. If you're a homebanking user, simply login and update your personal information. If you are not enrolled in homebanking, visit www.connectedcreditunion.org and enroll today; it's a great way to have easy access to your accounts 24/7.

Let Us Help You Ring in the New Year Right!

We offer competitive loan rates for all your needs and you can't beat the service and convenience! Our loan team will work with you to provide an affordable monthly payment that fits within your budget. If you have a higher interest rate loan elsewhere or you are looking to make a new purchase, come to us first. We can get you pre-approved and out the door quickly and efficiently.